

# Doggie Daycare

DAYCARE HOURS: M-F 7am-7pm, Closed Sat/Sun

817-421-5850 | CreeksidePetCare.com

# **DOGGIE DAYCARE BENEFITS**

- Socialized puppies and dogs gain confidence and canine manners
- Daycare counteracts boredom at home that can results in bad behavior
- Safe, loving and fun environment
- Periodic photos and report cards

- Training and behavioral tips
- Separate indoor & outdoor areas for small & large dogs
- Great staff
- Full-service pet care facility: 24/7 Hospital, Pet Lodge, Grooming, Pet Food & Supplies

## ABOUT OUR DDC STAFF

- All staff are selected for their prior experience handling animals and complete training that ensures a safe, positive, and fun environment for all dogs.
- Commands used in DDC verbally and with hand signals are: *come/here, sit, down, off, get back, wait, leave it, quiet, no bite, easy, go potty, all gone.*

# PACKAGE PRICE PER DAY30 DAY PACKAGE\$24.75 PER DAY20 DAY PACKAGE\$27.00 PER DAY10 DAY PACKAGE\$32.50 PER DAY5 DAY PACKAGE\$35.00 PER DAYFULL DAY (MORE THAN 5 HOURS)\$37.50 PER DAY

HALF DAY (UP TO 5 HOURS) \$23.50 PER DAY

Each additional family dog - \$22.50/day flat rate for any daycare option.

# Daycare during boarding stay - \$22.50/day flat rate in addition to daily boarding rate.

Please note: Pets may be checked into or out of the Doggie Daycare (DDC) department 7am-7pm Monday-Friday. Although the hospital is open 24 hours a day, the DDC department is not staffed outside of the 7am-7pm business hours, so if pick up or drop off occurs outside of these hours (ie before 7am, or after 7pm) a Convenience Fee of \$80.00 per early/late pickup incident will be charged to the account.

## A TYPICAL DOGGIE DAYCARE (DDC) DAY AT CREEKSIDE PET CARE CENTER

- Enrolled dogs usually arrive by 10 AM. Dogs will stay outdoors until about 10:30a.m. (depending on conditions) to allow dogs time to greet, sniff, run, and go potty. Dogs from our Pet Lodge whose owners have signed them up for DDC during boarding attend for approximately 5–6 hours per day during either a morning session or an afternoon session.
- To introduce a new dog to our program, the "regulars" are taken inside while the new dog gets acquainted with the yard and staff member in charge of the screening process. The new dog then meets the calmest of the "regulars", the screener starts evaluating the new dog's potential for our DDC program, and then one or more dogs are added to the meet  $\mathcal{C}$  greet until all the dogs are appropriately interacting outside long enough to determine DDC eligibility.
- All the dogs then go inside for supervised play time with toys and treats.
- Dogs are encouraged to pace their play time with voluntary down time. Mats are provided.
- Crates and leashing are provided to help highly distracted dogs/puppies to rest periodically.
- During the morning, outside potty breaks are provided after every 30 minutes of inside playtime, tapering off in the afternoon as needs and weather dictate. A timer is used to facilitate potty training for puppies.
- Separate areas are available for small dogs along with special toys, but we encourage owners to let even small dogs socialize with all size dogs in our controlled environment to foster confidence and respect.
- Techniques used to keep balance among the dogs: leashing, crating, giving or withholding of praise/eye contact/ petting, squirt of water to hind quarters, blocking & maneuvering, quiet time especially for puppies, and alpha positioning.

## FOR A DOG TO BE ELIGIBLE TO ATTEND DDC

- Prior to a dog's attendance, owners must initially complete a Creekside Client/Pet Information Form to set up an account if not already a client. Once in our computer system, DDC documents including a release form and a questionnaire need to be completed.
- All dogs attending Doggie Daycare (DDC) must be vaccinated by a licensed veterinarian. If proof of vaccination can be provided for each pet, no additional vaccines will be administered. If such proof cannot be provided, a Creekside veterinarian will do an exam and will administer all required vaccines at the owner's expense. Vaccines that have been administered by a non-veterinarian will not be accepted. If fleas or ticks are noted, a parasite treatment will be administered at the owner's expense.

*Adult Dogs* Must be current on Rabies, Distemper/Parvo and Bordetella (Bordetella every 6 months) *Puppies* Must be at least 12 weeks of age and have received (2) Distemper/Parvo vaccines and (2) Bordetella vaccines

- Dogs over six months old must be spayed or neutered.
- Dogs must pass a complimentary temperament screening that can be scheduled M-F.
- Payment for services is required at drop-off. Discount packages are available (see front).
- Pre-paid days do not have to be used consecutively, never expire or change price, but they do not guarantee an available slot.
- Pre-paid packages cannot be split into or used towards half days in daycare or towards daycare in boarding.
- Reservations must be made to guarantee available space, especially during holidays and school breaks.
- For any other services (grooming, medical, or boarding) to be provided in conjunction with DDC, owners must make arrangements through those departments and apprise DDC staff at drop-off.