

- 1.** All pets boarding at Creekside Pet Care Center (CPCC) must be vaccinated by a licensed veterinarian. If proof of vaccination can be provided for each pet, no additional vaccines will be administered. If such proof cannot be provided, a CPCC veterinarian will do an exam and will administer all required vaccines at the owner's expense. Vaccines that have been administered by a non-veterinarian will not be accepted.

Vaccinations required include:

Adult Cats Must be current on Rabies and FVRCP vaccines

Adult Dogs Must be current on Rabies, Distemper/Parvo, Canine Influenza (CIV) H3N8, Canine Influenza (CIV) H3N2 and Bordetella (Bordetella every 6 months)

Kittens Must be at least 12 weeks of age and have received (2) FVRCP vaccines

Puppies Must be at least 12 weeks of age and have received (2) Distemper/Parvo vaccines, (2) Bordetella vaccines, Canine Influenza (CIV) H3N8, and Canine Influenza (CIV) H3N2

- 2.** Creekside Pet Care Center is a flea free environment. To ensure this, each pet will receive a Capstar® tablet flea treatment the day of their arrival, and if ticks are noted your pet will receive a topical tick treatment at the owner's expense.
- 3.** We do allow such personal items as blankets, toys and treats to be left with the pet while boarding: soft fleece is provided. We will do our best to return such items in the same condition that they were left with us, but **NO GUARANTEE CAN BE MADE AGAINST LOSS OR DAMAGE.** Please label items with pet's first and last name; items received without labels will be labeled with permanent marker; any items which are unlabeled and unclaimed may be donated to the facility.
- 4.** There is no additional charge to administer medication or feed special diets to boarders. Clear and concise instructions must be provided. Ample quantities of medications or special diet must be provided to the veterinarian on duty. They may elect to refill at owner's expense to ensure the pet having enough for the duration of their stay. If no food is submitted, pets will be fed CPCC dry food.
- 5.** You may pick up or drop off your pet(s) for boarding between 7am and 7pm, 7 days a week. Although the hospital is open 24 hours a day, the boarding department is not staffed outside of the 7am-7pm business hours, so if pick up or drop off occurs outside of these hours (ie before 7am, or after 7pm) a Convenience Fee of \$80 per early/late pickup incident will be charged to the account.
- 6.** All pets are charged for the day of drop off, no matter the time of arrival. Pets picked up before 11am are not charged for the day of departure. Pets picked up after 11am will be charged for the day of departure.
- 7.** A 50% deposit will be collected for all new client boarding reservations as well as all holiday reservations and will be required to hold the reserved dates. Deposits paid to hold reservations will be used toward the final payment at checkout time. If holiday reservations are not kept or cancelled within 48 hours of the arrival date, the entire deposit is non-refundable.